



SERVICE UNIT REQUEST AGREEMENT

I, _____, with address at _____ and contact details of _____ would like to request _____ service unit/s for the temporary replacement of units purchased on _____ with warranty slip number _____.

Terms and conditions:

- 1 to 3 hours processing for approval of service unit request (for online application please email to support@buyqube.com). Applications are available at Qube Gilmore Service Center (for walk-in application).
- Only 1 to 2 units are allowed at a time per customer. (Request for service units are only valid for 8 units or more)
- All service units are installed with the original operating systems and basic software. QubePC shall not be held liable for any loss of data.
- Service units must be returned a week after confirmation of repaired unit. Failure to do so shall entitle us a stocking fee of Php500 per day pending the day returned.
- All parts of service units are fully noted. Tampering of product seal shall be penalized with a Php500 fine, excluding the charges for parts missing. Damages on service unit shall be charge accordingly.
- For delivery of service unit and pick up of unit for repair – Php150 (one way) within Metro manila only.
- Customers shall be billed with the corresponding charges incurred after the unit is repaired and ready for pick up.
- Failure to return the requested service unit shall void all warranties on all units purchased.

I certify that I have read and fully understood all the terms and conditions listed above. Failure to comply with the said agreement shall grant QUBEPC the rights to carry out the penalties and charges set hereof.

Signature Over printed name

Date

Request Number: _____

Request Approved by: _____